

From: "██████████)" <██████████>
To: "██████████)" <██████████>, "██████████ (USANYS)"
<██████████>, "██████████)" <██████████>
Subject: FW: Ghislaine Maxwell 02879-509
Date: Wed, 16 Jun 2021 15:47:50 +0000

-----Original Message-----

From: █████ <██████████>
Sent: Wednesday, June 16, 2021 11:26 AM
To: BOBBI C STERNHEIM <██████████>
Cc: █████ <██████████>; Christian Everdell <██████████>; █████
██████████) <██████████>
Subject: Re: Ghislaine Maxwell 02879-509

Hi Bobbi-

I apologize for the delay in response. I have been out of office sick.

We are looking into the concerns you have brought to our attention regarding the VTC units. All of the VTC units throughout the institution are now being stored in this manner as it is a protective barrier for the equipment. With that said, we will be doing test runs to investigate concerns you have mentioned. Furthermore, Ms. Maxwell must oblige by the orders of the Officers. We offer Ms. Maxwell medical care on a daily basis, which she has declined.

Additionally, can you please provide me with a photo of the ear buds you are requesting to bring into the institution?

Best,

>>> BOBBI C STERNHEIM <██████████> 6/16/2021 10:23 AM >>>

Good morning-

As reported yesterday, the modifications made in the VTC room are negatively impacting attorney-client communication.

The video is blurry; the audio includes distorting noises.

I am requesting that these problems be remedied immediately.

Also, I am bringing to your attention the inappropriate behavior of the

guards presently on Ms. Maxwell's detail: threatening discipline if Ms. Maxwell is "off camera" while leaning against a wall to soothe her aching back; barking orders regarding the noise emanating from the washing machine and the pace of her gait when walking; laughing amongst themselves as if any of this is funny. The manner in which some of the guards responded to me on Sunday gives me reason to be concerned about how they treat Ms. Maxwell when out of public view.

The courtesy of a response is requested.

Thank you-

Bobbi

EFTA00032727

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>

- > **Covid-19 Notice: The [REDACTED] office is currently closed but we continue to work remotely.
- > Please use email or fax, instead of regular mail, for all correspondence during this time.
- > We continue to work regular business hours throughout this situation.

- > Thank you for your consideration. Our best wishes for your good health and well being.

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