

From: "[REDACTED] <[REDACTED]>" <[REDACTED]>

To: "[REDACTED] Ormond" <[REDACTED]>

Subject: Superior Rating

Date: Thu, 15 Aug 2019 16:36:02 +0000

Importance: Normal

Hi [REDACTED],

I know you have 100 other things going on, but I wanted to tell you how impressed I am with your staff. You have a great team who clearly take care of business and did a great job during difficult circumstances this week. They are truly Impressive!

Looking forward to seeing you soon. -[REDACTED]